

PROPOSAL
ENTERPRISE CLOUD FAX

PRESENTED TO:

Canyon County Ambulance District

WestFax



(303) 299-9329
sales@westfax.com

PRICING

ENTERPRISE CLOUD FAX

EXHIBIT A

CUSTOMER

**Canyon County Ambulance
District**

ATTN: Michael Stowell

PROJECT OVERVIEW

HIPAA 5K Fax Plan.
5,000 Pages Per Month.
4 Fax Lines.
WestFax CFT.

MONTHLY COSTS	Price	QTY	Months	Subtotal
HIPAA Secure Cloud Fax Service	\$87.50	1	12	\$1,050.00
Overage	\$0.02	0	0	\$0.00
Per DID	\$3.95	4	12	\$189.60
				\$1,239.60
ONE TIME COSTS				
New Number / Porting Costs	\$20.00	4	1	\$80.00
CloudFax Toolkit License Fee	\$495.00	1	1	\$495.00
Professional Services (Hourly) If needed after install and setup	\$149.00	0	0	\$0.00
				\$575.00

Total: \$1,814.60

WestFax

LEGAL

Customer Agreement — Terms and Conditions

All services that WestFax, Inc. ("WestFax") provides are subject to the Customer Agreement, these Terms and Conditions and WestFax's Privacy Policy. Each time a customer checks "I ACCEPT" it is agreeing to be bound by all three.

Agreement

Each WestFax, Inc. ("WestFax") customer enters into a Customer Agreement ("Agreement") with WestFax prior to using its services. All services that WestFax provides are subject to the Agreement, these Terms and Conditions and WestFax's [Privacy Policy](#). Each time a customer checks "I ACCEPT" it is agreeing to be bound by the Agreement, these Terms and Conditions and its Privacy Policy. The Agreement and Terms and Conditions comprise the entire agreement between WestFax and its customers. The Agreement may contain different or additional terms which take priority over these Terms and Conditions.

A customer may sign up for any of WestFax services [online](#). When you sign up to become a customer, Westfax will verify your credit card information by submitting a \$0.00 authorization to your credit card issuer. If a customer begins but does not complete the sign up process for the services, the



any other purpose.

The Customer Agreement and Terms and Conditions comprise the entire agreement between WestFax and you regarding the subject matter of this Agreement.

Revisions

WestFax may revise the Terms and Conditions at any time by sending information regarding the revisions to the email addresses of its customers. By continuing to use the services after any revisions, customers are accepting such revisions. The Terms and Conditions may not be amended by a customer except in writing signed by WestFax.

Services

WestFax provides customers with access to a variety of fax and other messaging services. The services, including any updates, enhancements and new features, are subject to the Agreement, these Terms and Conditions and WestFax's Privacy Policy.

Modification of Features and No Liability

WestFax may reduce the number of days customer messages are stored and the number of messages stored and may otherwise modify or remove the storage and/or searchable features of the services altogether.



deletion of any messages, the loss of the ability to use any services or portions thereof or the inability to search for or obtain messages. Customers assume full responsibility for the content of all messages and the transmission of and receipt by third parties of their messages. If WestFax believes any message sent as a part of the services violates or may violate any federal, state or local statute, law or regulation, or a customer has otherwise breached any portion of the Agreement or Terms and Conditions, WestFax may decline to transmit such messages, remove such messages and/or deactivate any links to the services without notice to the customer.

Ownership

All programs, numbers, services, processes, designs, software, technologies, trademarks, trade names, inventions and materials comprising the WestFax services are wholly owned by WestFax and/or its licensors and service providers except as stated otherwise. Use of the services by customers is non-exclusive and does not permit customers or any third party to modify the source code of the services or allow a third party to modify the source code of the services. Customers may not rent, lease, or sublicense the services or alter, merge, modify, adapt or translate the services, or decompile, reverse engineer, disassemble or attempt to discover the source code or structure, sequence and organization of the services, Customers may not use the services to create derivative works or to develop any product having the same primary function as the services.



Ownership of any such WestFax Number is vested solely in WestFax. WestFax is the customer of record for all WestFax Numbers. WestFax may assign a WestFax Number to a customer for its use as a part of the services. The WestFax Number may be changed or re-assigned immediately to another customer. WestFax is not liable for damages (including consequential or other damages) arising out of any such change or re-assignment. Customers waive any claims with respect to any such change or re-assignment, whether based on statutory, contractual, civil wrongs, or other grounds, even if WestFax has been advised of the possibility of damages.

Customer Responsibilities

WestFax does not review customers' content and it is not responsible or liable for the content transmitted by customers using its services or for patient or other consents to transfer the content. The content transmitted by customers, including its accuracy, is the customers' responsibility. Customers are responsible for complying with all laws applicable to their transmissions including the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"). WestFax makes no representations or warranties with respect to availability of its services or the accuracy or completeness of any transmitted information. All customers release and hold WestFax harmless from any person providing information using its services from any liability, cause of action, or claim related to the information transmitted including the completeness or lack thereof of the information. Any decision with regard to the appropriateness of treatment is the sole responsibility of a patient's health care provider. Customers must acquire and pay for all



maintain the security of passwords and other confidential information relating to customer accounts; and be responsible for all charges resulting from use of such accounts, including unauthorized use prior to notifying WestFax of such use and taking steps to prevent its further occurrence. A customer may not sell, resell, rent or lease the use of the services.

Personal Information Privacy, Protection and Use

See the [WestFax Privacy Policy](#), also located at the bottom of the WestFax website, for disclosures relating to the protection, collection and use of personal information. WestFax may collect information about its prospective customers and customers including during the sign up process and during the use of the services. The information collected may be used to improve and enhance the services and for other development, diagnostic and corrective purposes. The Company may also disclose and sell this data in an aggregated and anonymized format. Personal information transmitted using the services is owned by the customers and will not be altered by WestFax. Personal information will be deleted and destroyed per the requests of customers or otherwise according to WestFax's normal operating procedures.

Data Retention and Protection

Unless otherwise expressly designated by customers, the messages received and sent by customers will be stored by WestFax for approximately sixty (60) days after the message is received or sent or until



received. WestFax will transfer reports and customer information sent and received as a result of its services ordered by its customers. The reports and customer information will be sent within approximately twenty-four (24) hours after the service rendered is complete. WestFax will maintain administrative, technical and physical safeguards to protect the security, confidentiality and integrity of customer information in its possession. Customers acknowledge that WestFax may change its practices and limitations concerning retention, storage and protection of information, at any time and that notification of any such changes will be sent to customers and posted on its website. Customers further agree that this feature is provided as a convenience to customers only and WestFax has no responsibility or liability whatsoever for the deletion, loss, disclosure of, or failure to retain, store or protect any information and/or other communications maintained, received or transmitted by use of the services.

The Internet

The predictability of the Internet is such that WestFax does not guarantee access to its website or its services. WestFax may, from time to time, temporarily suspend access without any prior notice. WestFax will not be liable for any direct, indirect, incidental, special or consequential damages relating to any pranks, hoaxes, viruses, bugs or any other form of technological failure, natural disaster or security breach that may prevent or interrupt access to or use of its website and services thereon, or cause information or communications received and transmitted through WestFax's services to be publicly disseminated or otherwise misdirected, or for any other mistake, omission, deletion of information or communications or error.



WestFax prohibits the use of the services or its website (or any other website) by any person or entity that encourages, promotes, provides, sells or offers to sell products or content relating to illegal or fraudulent activities (or services related to the same) including but not limited to: illegal drugs; pirated computer programs; instructions on how to assemble or otherwise make bombs, grenades or other weapons; material that exploits children, encourages violence, spam, obscenity; and similar activities. This is not a complete list, and WestFax, in its sole discretion, may determine whether a customer's use is prohibited and its determination shall be final, binding and irrefutable for all purposes. WestFax may terminate a customer's use of its services if WestFax determines such prohibited content or use is in violation of its Agreement with a customer or its Terms and Conditions. Any information stored on the WestFax servers deemed to be unlawful or a violation of its Agreement with a customer or its Terms and Conditions or legal and regulatory requirements may be deleted at any time by WestFax without notice. WestFax reserves the right to remove any image or other information which violates its Agreement with a customer or its Terms and Conditions without notice. WestFax is not liable or responsible for claims and causes of action concerning unsolicited faxes and unlawful emails, text messages or voice messages sent by a customer or others using its services, including, but not limited to, those claims and causes of action arising from the Telephone Consumer Protection Act of 1991, FCC Rules and Regulations, FTC regulations, Junk Fax Prevention Act of 2005, the Can-Spam Act of 2003 and state laws.

WestFax reserves the right at all times to disclose any information as WestFax deems necessary or advisable to satisfy any applicable law,



customer information and messages for compliance with the Agreement and Terms and Conditions and other legal requirements upon receipt of a complaint. WestFax further reserves the right to take any other action with respect to the services that WestFax deems necessary or advisable in its sole discretion if WestFax believes a customer or its information may create liability for WestFax or others, compromise or disrupt the services for a customer or other customers, or cause WestFax to lose (in whole or in part) the services of WestFax internet service providers (ISP) or other suppliers.

Customers agree to release, defend, indemnify and hold WestFax and its owners, officers, employees and agents harmless from any and all direct, indirect or consequential claims, losses, damages, judgments, expenses and costs (including any attorney's fees and expenses) arising out of their use of the services, a violation of the Agreement or the Terms and Conditions, and the receipt and transmission of any messages and documents using the services, or the infringement of any trademark or copyright.

Limitation of Liability

The aggregate or maximum liability of WestFax, whether statutory, civil offense (including negligence, tort or other civil wrong), breach of contract, violation of law (including fundamental breach or failure of an essential purpose), misrepresentation or otherwise in respect of a single occurrence or a series of occurrences, shall in no circumstances exceed the amounts paid by a customer to WestFax with respect to the service provided in the claim. In no way shall WestFax be liable for any damages caused to a

Unsolicited Marketing

The receipt and transmission of telemarketing phone calls, unsolicited fax advertisements, emails and text messages are regulated in the United States and by the individual states. Any violation, including unsolicited marketing in violation of such federal and state laws, using the services is prohibited and a violation of the Terms and Conditions. If a customer is receiving telemarketing phone calls, unsolicited fax advertisements, emails and texts, and if the telephone call, fax, email or text contains a telephone number, fax number, email address or other contact information to "unsubscribe" from receipt of additional calls, faxes, emails and texts, a customer may contact them.

Release and Indemnification

Customers agree to release, indemnify, defend, and hold harmless WestFax, its owners, officers, employees and agents and its licensors and providers and their respective affiliates, officers, directors, and agents, from and against any claim, demand, cost, or liability, including without limitation reasonable attorneys' fees, arising out of or relating to: (a) any electronic records customers create, transmit, or display in connection with their use of the services; (b) any breach by customers of the Agreement or Terms and Conditions; (c) any unauthorized use of the services; and (d) negligence, violation of law, or willful misconduct of customers or any other person using the services.



The Terms and Conditions are governed by and construed in accordance with the laws of the State of Colorado. Jurisdiction and venue for all disputes shall be in Denver, Colorado and will not be contested. Any right to a jury trial is expressly waived.

Termination

Service may be canceled and terminated by calling WestFax Customer Service at [800-473-6208](tel:800-473-6208). A customer service representative may assist with cancelling services in accordance with WestFax's then existing procedures. Calling WestFax and terminating services must be complied with before termination is effective. WestFax will notify you of the effective date of termination.

All customer data and information WestFax has on its platform (if any) may be permanently deleted by WestFax upon any termination. The Sections related to ownership, data, warranty, limitation of liability, indemnification, will survive termination.

WestFax shall have no responsibility to notify any third party, including any third party providers of services, merchandise or information, of any suspension, restriction or termination of a customer's services. Upon such an event, WestFax shall have no obligation to maintain any messages, information or other content for a customer or forward any unread or unsent message, information or other content to a customer or any third party. A termination shall not relieve a customer from any amounts owing or any other liability accruing under the Agreement and Terms and Conditions.

If any provision or portion of the Agreement or Terms and Conditions shall be held invalid under any relevant laws, such invalidity shall not affect any other provision of the Agreement or Terms and Conditions.

Miscellaneous

The Agreement, Terms and Conditions and Privacy Policy constitute the sole agreement between customers and WestFax with regard to the services and the subject matter hereof, and no representations, statements or inducements, oral or written, not contained in the Agreement or Terms and Conditions shall bind any party. No waiver of any right by WestFax will be deemed to be either a waiver of any other right or provision or a waiver of that same right or provision at any other time. WestFax reserves the right to assign, transfer or delegate any rights and/or obligations hereunder, in part or in whole, without prior consent. A customer may not assign, transfer or delegate its rights or obligations stated here, in whole or in part, without WestFax's prior written consent. The Agreement, Terms and Conditions and Privacy Policy shall be binding upon each party and their respective successors and permitted assigns. Any action, demand or claim against WestFax, its owners, officers, directors and agents must be made or brought within one (1) year following the date on which the action, demand or claim first arose or shall be deemed forever waived. A printed or electronic version of the Agreement and of any related notice given in written or electronic form shall be admissible in any judicial or administrative proceedings based upon or relating to the Agreement to the same extent and subject to the same conditions as other business



Notices

A customer may send notices to WestFax at:

WestFax

8085 S Chester St.

Suite 270

Centennial, CO 80112

All written replies to customers shall be sent to the email addresses provided to WestFax and noted in the WestFax on the Account Set Up Form. If a customer's email address changes, it is the customer's responsibility to notify WestFax of the update. Such communication shall be considered received one (1) business day after the email is sent.

Requests for Documents and Information

In order to protect the privacy interests of its customers and to comply with state and federal law, including the Electronic Communications Privacy Act 18 U.S.C. Section 2701 et seq., ALL requests to WestFax for documents and information relating to its customers must be made in writing and include the express written consent of the customer or be made pursuant to a civil subpoena validly issued by a Colorado or federal court having jurisdiction over the matter and properly served upon WestFax.

A form of consent is accessible at: [WestFax Consent Form](#)



mail constitutes a method of service. WestFax reserves the right to request a copy of the complaint and any supporting documentation that demonstrates how the requested documents and information relate to the litigation. Upon receipt of a valid subpoena, WestFax may notify the customer whose documents and information is sought and allow the customer a reasonable period of time to move to quash the subpoena or otherwise respond.

The Electronic Communications Privacy Act prohibits WestFax from disclosing the content of electronic communications pursuant to a civil subpoena. To obtain such content you may wish to contact or serve the customer who has custody and control of such documents and information relating to the account.

Subject to the above, upon receipt of such a request, WestFax will conduct a search for documents and information accessible on its system that are responsive to the request. WestFax only keeps customers' documents and information for a limited period of time. After the search is complete, WestFax will send the person requesting the documents and information the results of the search. WestFax reserves the right to send the results of the search to its customer who may then be compelled to produce them to person requesting the documents and information. To the extent any document located during the search process contains information restricted by law, exceeds the scope of the written request or is otherwise not subject to production, it will be redacted or removed.

WestFax will require a minimum \$250.00 reimbursement for the reasonable costs incurred in processing written requests and responding to subpoenas



or subpoenas that are vague, overly broad or involve an undue burden. WestFax objects and exercises and retains its rights by objecting to any information it does have to provide.

Opt-Out Requests

The Junk Fax Protection Act provides that the sender of an unsolicited facsimile is solely responsible for opt-out notice compliance and solely liable for any violations. A customer may, however, voluntarily elect to retain a third party to accept opt out requests. This is an ancillary service offered by WestFax, is done automatically and is free of charge. The Junk Fax Protection Act provides that the third party need only accept and forward do-not-fax requests and is not advising, involved, responsible or liable to a customer or any other party for such services.



Secure cloud fax your team can depend on, every day.

[Book a demo](#)





PRODUCTS

Online Fax
INTEGRATIONS

Print-to-Fax Driver
EHR Systems
DEVELOPERS

Cloud Fax Toolkit
Printers & MFP
Fax API

COMPANY
Fax API
Identity & SSO
API Docs
About Us
Transport Network
Storage, ECM & CRM
SDK & Samples
Contact
Pricing
Productivity Apps
Postman Collection
Security & Compliance

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8085 S Chester St., Suite 270, Centennial, CO 80112 · (800) 473-6208

Developer Registration
Blog

PRIVACY POLICY TERMS & CONDITIONS ACCESSIBILITY

LEGAL

Privacy Policy

WestFax, Inc. ("WestFax") values its customers and is dedicated to establishing a reputable business relationship with its customers. Westfax's Privacy Policy applies to individuals and entities with whom WestFax interacts, including visitors to its websites, customers, and other users. For purposes of this Privacy Policy Westfax is the Data Controller. This Privacy Policy applies to all WestFax websites and services provided by WestFax.

Collection, Processing and Use of Personal Data and Information

WestFax collects personal data and information to provide its services, operate and improve its websites and Apps, communicate with prospective customers and customers, manage its platforms, for health and safety, provide financial management, conduct surveys, secure its premises and platforms, conduct investigations and to comply with applicable law.

WestFax collects data and information from prospective customers and its customers during the account sign-up process, from visitors on its website and during its customers use of the services. WestFax may collect personal data and information about prospective customers and customers directly from the prospective customers and customers, for example when the prospective customer or customer contacts WestFax in the course of the customer relationship with WestFax, when customers' personal data and information are made public, when customers use WestFax's services,



customers and customers interact with any third-party content or advertising on a website or in an App. WestFax may also receive personal data and information about prospective customers and customers from third-parties. WestFax may create and aggregate data on an anonymized basis and may share anonymized insights about prospective customers and customers—such as records of interactions with WestFax and details of purchase history—but never in a way that identifies individuals or involves sale or monetization. WestFax may disclose prospective customer and customer personal data and information to legal and regulatory authorities, its external advisors, its processors, any party in connection with legal proceedings, any party for investigating, detecting or preventing criminal offences, any purchaser of WestFax's business or assets or portions thereof and any third-party providers of advertising or content used on its websites or its Apps. WestFax may process personal information (e.g. names), demographic data, contact details (e.g. addresses), records of consents, purchase details, payment details, information relating to the services and devices being used, details of employer, information about interactions with WestFax's content or advertising and any views or opinions provided to WestFax.

Account Set-up Form

WestFax requests information from its prospective customers and customers on the Account Set-Up Form. During the account set-up process a prospective customer and customer are required to give personal information (such as company, contact name, telephone number, email address and fax number). WestFax uses the personal information to communicate with prospective customers and customers in connection



or updates to its services.

Customer Information

A customer must provide contact information and financial information (such as credit card number, expiration date). WestFax uses this information to complete customer orders and for billing purposes. If WestFax has trouble processing an order, the information can be used to contact customers.

Cookies

"Cookies," may be used by WestFax or third-party servicers WestFax retains. A cookie is a piece of data stored on the user's computer tied to information about the user. Cookies can be used to recognize prospective customers and customers when they browse Westfax's website, remember their preferences and to customize their experiences on WestFax's website and when using WestFax's services. The use of cookies is an industry standard. Cookies may enable and support WestFax's security features and help WestFax detect malicious activity. Many major websites use cookies to provide useful features for their customers. While on WestFax's website, cookies are not linked to any personally identifiable information. WestFax uses session ID cookies. Once the user closes the browser, the session ID cookie expires.

Cookies allow WestFax to advertise on and off its website. WestFax may also use a cookie to learn whether someone who saw an ad later visited and took an action on the advertiser's site.



and customers access its websites from other websites, applications, or devices such as mobile devices. Some devices allow applications to access real-time location-based information. WestFax may use this information to optimize prospective customers and customers experiences.

WestFax's website may use log files to analyze trends, administer its sites, track prospective customers and customers' movement in the aggregate, and gather broad demographic information for aggregate use. The log file information consists of IP addresses, browser type, browser language, referring URL, platform type, etc., and is not linked to identifiable personal information.

Clear gifs are tiny graphics with a unique identifier, similar in function to cookies. WestFax may use them to track the online movements of its prospective customers and customers. WestFax may also use clear gifs in its HTML-based emails to let it know which emails have been opened by the recipients. This allows WestFax to gauge the effectiveness of certain communications and the effectiveness of its marketing campaigns.

WestFax may store data and information that it collects to create a profile of its prospective customers and customers. A profile is stored information that WestFax keeps on prospective customers and customers that detail their viewing preferences. Collected data and information may be tied to prospective customers and customer's personal information to improve the content of the WestFax website, improve WestFax's services and provide new services that are likely to be of interest to prospective customers and customers and to direct pertinent product updates and marketing promotions to prospective customers and customers if they have opted in



aggregate form only.

Children's Privacy

WestFax's services are intended for persons over the age of 18 or for business organizations. WestFax does not knowingly collect any information from children under the age of 13. If it learns that it has personal information on a child under the age of 13, Westfax will delete that information. The FTC's web site has more tips on protecting a child's privacy online.

WestFax Services

WestFax provides a medium for the distribution and receipt of its customers' fax and other communications. WestFax does not review, monitor, edit, or disclose the contents of its customers' communications unless WestFax in good faith believes that such action is necessary to abide by law or comply with legal process served on WestFax, defend and protect the property or rights of WestFax, or act under circumstances to protect the personal safety of its customers or the public. Customers agree that certain technical processing of and access to fax, voice and email messages and their content may be required for message routing, conforming to connecting networks' technical requirements, avoiding disruptions to WestFax's services or conforming to similar requirements.

Customer Service



requested services and to address issues relating to their accounts.

WestFax replies by email or phone.

Referral Services

WestFax offers referral services, asking a customer to inform a friend about its services. WestFax collects the name and email address of the friend and offers the invitation to the friend. WestFax stores this information for the purpose of contacting the friend and tracking the success of this referral program.

Preservation, Protection of Data and Information and Rights

Preservation and Protection

WestFax preserves customer privacy. WestFax has technical and organizational security measures designed to protect personal data and information against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, unauthorized access, and other unlawful or unauthorized forms of processing. Prospective customers and customers are advised that any personal data and information sent to WestFax should be sent securely.

Prospective customers and customers have rights, including the right not to provide personal data and information, the right of access to their personal data and information, the right to request corrections for inaccuracies, the right to request the erasure, or restriction of processing their personal data



transferred to another data controller, the right to withdraw consent and the right to lodge complaints with data protection authorities. WestFax may require proof of a prospective customer or customer's identity before it gives effect to these rights.

The internet is an open system, therefore the transmission of information via the internet is not completely secure. Although Westfax uses reasonable measures to protect personal data and information, it cannot guarantee the security of data and information transmitted to WestFax using the internet, Any such transmission is at a prospective customer or customer's own risk and the prospective customers and customers are responsible for ensuring that any personal data and information sent to WestFax is sent securely.

WestFax may need to disclose personal data and information when required by law or when it has a reasonable belief that such disclosure is necessary to comply with a current judicial proceeding, a court order or legal process served on it. For example, WestFax may disclose personal information to law enforcement, other government officials, or third parties in response to criminal or civil subpoenas. Sometimes, these requests come from third-party internet, telecommunications and service providers all over the world who supply the network required for WestFax to deliver its services. To maintain the integrity of its network, WestFax may cooperate with requests from these third-party providers and/or requests from law enforcement or other governmental officials directed to these providers.

Third Parties



personally identifiable information for any secondary purposes.

Business Transitions

In the event WestFax goes through a business transition, such as an acquisition by another company, a merger, or selling a portion of its assets, in most instances, customers' personal information will be part of the assets transferred. Customers will be notified prior to a change of ownership or control of their personal information. If in the business transition the customers' personally identifiable information will be used in a manner different from that stated at the time of collection customers will be given a choice not to have their information used in this different manner.

Spam and Junk Faxes

WestFax does not share customers email addresses or fax numbers. WestFax is not responsible for communications sent and received through WestFax services, but if WestFax is given notice that a WestFax service is being used for spam or junk faxes, then WestFax may deactivate that client. Customers may report a junk fax by calling WestFax Customer Care at 800-473-6208.

Protection, Misuse, Alteration or Loss of Information

WestFax protects its customer's information. This information is protected both online and offline when customers submit information via WestFax's website. Hypertext Transfer Protocol Secure (HTTPS) is utilized to enhance



to begin with https (instead of http) and a padlock on the status bar.

Secure Sockets Layer / TLS

When WestFax's website asks for personal identity and other information (such as credit card number), that information is encrypted and is protected with encryption software customarily used in the industry – Secure Sockets Layer ("SSL") / Transport Layer Security. SSL / TLS applies encryption between two communicating applications, such as a user's computer and the WestFax internet server. Westfax uses industry-standard efforts to safeguard the confidentiality of customers' transmissions (as well as their personally identifiable information), such as firewalls and SSL / TLS technology. When the data is transmitted over the internet, it is encrypted or "scrambled" at the sending end and then decrypted or "unscrambled" at the receiving end. These are the same technologies that most websites use to safeguard credit card information and other personal information.

However perfect security does not exist over telephone lines and the internet. Use of the internet is solely at a customer's own risk and is subject to all applicable local, state, national and international laws and regulations. Customers agree that WestFax is not responsible for the security of any communication or information transmitted over the telephone or internet by or for any customer. Customers assume all risks in transmitting information or communications to or from WestFax's website. Customers must make their own determination as to these matters and WestFax is not responsible for making any recommendations to customers or any other person.

Information Storage and Retrieval



transmissions from its servers after approximately sixty (60) days.

Customers may retrieve their information remaining on WestFax's servers.

Supplementing Information

WestFax supplements the information it receives from customers with information from third-party sources. WestFax verifies the billing address on credit card transactions. The information obtained from these third-party sources is maintained in a manner consistent with WestFax' Privacy Policy.

Correction of Information

If a customer's personal information changes (such as zip code, phone, email or postal address), or if a customer no longer desires to use WestFax's services, WestFax provides ways to correct, update, or deactivate customers' personal information. A customer may contact WestFax Customer Care at [800-473-6208](tel:800-473-6208) for these purposes.

Change Notification

WestFax may make changes to its Privacy Policy. When WestFax changes its Privacy Policy, WestFax will notify customers and post those changes in its Privacy Policy. If users and customers have opted out of all communication with the website, or deleted/deactivated their accounts, then they will not be contacted.



In order to protect the privacy interests of its customers and to comply with state and federal law, including the Electronic Communications Privacy Act 18 U.S.C. Section 2701 et seq., ALL requests to WestFax for documents and information relating to its customers must be made in writing and include the express written consent of the customer or be made pursuant to a civil subpoena validly issued by a court having valid and proper jurisdiction over the matter and properly served upon WestFax. A form of consent is accessible at: [AuthorizationToProduceDocumentationAndRecords.pdf](#)

WestFax reserves the right to request a copy of the complaint and any supporting documentation that demonstrates how the requested documents and information relate to WestFax and the litigation. Upon receipt of a valid subpoena, WestFax may notify the customer whose documents and information is sought and allow the customer a reasonable period of time to move to quash the subpoena.

The Electronic Communications Privacy Act prohibits WestFax from disclosing the content of electronic communications pursuant to a civil subpoena. To obtain such content you may wish to contact or serve the customer who has custody and control of such documents and information relating to the account.

Subject to the above, upon receipt of such a request, WestFax will conduct a search for documents and information accessible on its platform that are responsive to the request. WestFax only keeps customers' documents and information for a limited period of time. After the search is complete, WestFax will send the person requesting the documents and information the results of the search. WestFax reserves the right to send the results of



document located during the search process contains information restricted by law, exceeds the scope of the written request or is otherwise not subject to production, it may be redacted or removed.

WestFax will require a minimum \$250.00 reimbursement for the reasonable costs incurred in processing written requests and responding to subpoenas for documents and information. Checks should be made payable to WestFax, Inc. WestFax reserves the right to object to any written requests or subpoenas that are vague, overly broad or involve an undue burden. By responding, WestFax is not waiving any objection it may have relating to this matter.

Privacy Policy Acceptance

By using WestFax's website and services, prospective customers and customers accept WestFax's Privacy Policy and agree to follow the Agreement, Terms and Conditions posted on WestFax's website. If you do not agree with the Agreement, Terms and Conditions or Privacy Policy, please do not use this website or submit any personal information.

Contact Us

If you have any questions or suggestions regarding our Privacy Policy, please call WestFax Customer Care at 800-473-6208, email info@westfax.com, visit our [Contact](#) page, or reach us by regular US mail at:



Suite 270
Centennial, CO 80112



Secure cloud fax your team can depend on, every day.

Book a demo



PRODUCTS



Online Fax
INTEGRATIONS



Print-to-Fax Driver
EHR Systems
DEVELOPERS



Cloud Fax Toolkit
Printers & MFP
Fax API

COMPANY
Fax API
Identity & SSO
API Docs ↗
About Us
Transport Network
Storage, ECM & CRM
SDK & Samples ↗
Contact
Pricing
Productivity Apps
Postman Collection ↗





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WestFax Enterprise Cloud Fax Proposal

DATED this _____ day of _____, 2026.

CANYON COUNTY AMBULANCE DISTRICT BOARD OF COMMISSIONERS

_____ Motion Carried Unanimously
_____ Motion Carried/Split Vote Below
_____ Motion Defeated/Split Vote Below

	Yes	No	Did Not Vote
_____ Commissioner Leslie Van Beek	_____	_____	_____
_____ Commissioner Brad Holton	_____	_____	_____
_____ Commissioner Zach Brooks	_____	_____	_____

ATTEST: LEANN AXE, SECRETARY

By: _____
Secretary